

# INTELLECTUAL AND DEVELOPMENTAL DISABILITIES SURVEY

**You can help us!**

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The Office of Survey Research (OSR), ForHealth Consulting at UMass Chan Medical School and MassHealth Home and Community Based Waiver Services (HCBS) program is surveying members about their quality of life.

By participating in the Intellectual and Developmental Disabilities survey, you are helping us understand and improve our HCBS Waivers.



## QUESTIONS

### We will ask about:

- ☐ Your health.
- ☐ Your safety.
- ☐ Your transportation.
- ☐ Your supports and services.
- ☐ People paid to help you.
- ☐ Where you live.
- ☐ The things you do in the community.



Answers are  
confidential.



45-60 minutes  
to complete.

### Questions for OSR

If you have questions about this survey or the National Core Indicators project, please contact OSR at:

1-888-368-7157



Interviews  
held between:

**January 2026  
and June 2026**



# WHAT TO EXPECT

## 1 Get a phone call

An interviewer from OSR will call you to schedule a survey at a time and date of your choice.

## 2 In-person or Zoom Interview

During your survey, share your opinions, feedback, and personal experiences about your services.

Your survey answers will not change the services you are getting now or may get in the future.

## Guardians

Guardians and power of attorneys, please share this flyer with the person selected to take part in the survey.

Those getting this flyer in place of a guardian or power of attorney, please share this flyer with them.

You, your guardian, or your power of attorney may ask for your care staff to be there during the survey if you want to include them.

[www.mass.gov/hcbsw](http://www.mass.gov/hcbsw)  
[www.nationalcoreindicators.org](http://www.nationalcoreindicators.org)