

MassHire Drop-In Webinar: *Jobseeker Resources*

August 2021



DEPARTMENT OF
CAREER SERVICES

Job Seeker Drop-in Workshop

Let's Get to Work!



Please **stay muted** so all participants can hear the presenters.



We will answer your questions **at the end** of the workshop.



Type any questions you have **in the chat function** in WebEx by selecting the “Chat” button in the lower right.



Closed caption is located at the bottom, left corner of your screen, and you can change to your language of choice.

Unmute

Start video

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Participants

Chat



Important reminder! Federal UI benefits, including FPUC, PUA, PEUC and MEUC end on September 4. No weeks after that will be paid even if you have a balance or remaining weeks to claim.

START YOUR JOB SEARCH, NOW!

Today, we will cover:



How to figure out your **next steps** to find employment



How **MassHire can help** you get back to work



How **other state services can help** you



What should I do to find a job?



First, make sure you complete your weekly work search requirements!



1

Complete 3 work search activities each week.

See [examples](#) on our FAQs.

2

Track your work search activities.

It is important to keep a [detailed log](#) as you may be required to provide proof of your weekly search activity.

3

Confirm that you searched for work when requesting your weekly benefits online or by phone.

**Then, learn how
MassHire can help YOU!**



Can I attend a job fair to meet employers and learn about their job openings?



Learn about upcoming job fairs on mass.gov/jobquest or contact your local career center!

Virtual Job Fair: [Register here!](#)

Aug. 31 from 11am – 1pm

Hospitality Job Fair: [Register here!](#)

Aug. 31 from 2pm – 5pm at the Norwood Common

Nashoba Valley Job Fair: [Register here!](#)

Sept. 14 from 10am – 2pm at the Devons Common

One SouthCoast Chamber Job Fair

Sept. 15 from 10am – 3pm in Westport

[Learn more here!](#)

Work North Central Job Fair

Sept. 28 from 11am – 6pm in Fitchburg

[Learn more here!](#)

In mid-August, MassHire held a statewide virtual job fair. Here are the results!



1600+ employers attended

14K+ jobseekers attended



20K+ resumes were submitted

24K+ chats held between employers and jobseekers



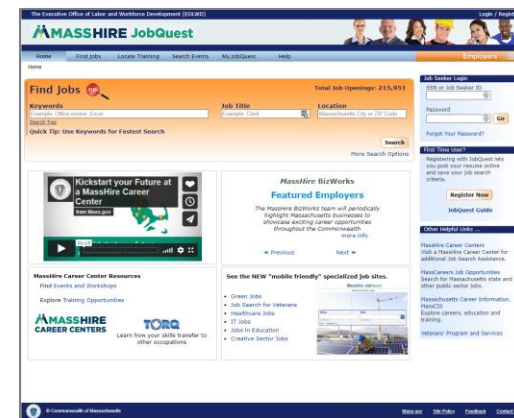
Look for jobs on mass.gov/jobquest, with over 250K job openings!



There are **over 250K job openings** online at MassHire JobQuest

JobQuest includes job opportunities from **45K different websites**, including:

- **Direct employer websites** like Microsoft, Amazon, Ford, John Deere, GE, hospitals, banks, and restaurants.
- **State jobs, local and federal job boards, municipal sites, and schools**
- **Intermediaries and staffing firms** like Manpower, Robert Half, Kelly staffing, Zip Recruiter as well as job boards like GlassDoor, Indeed, and CareerBuilder



www.mass.gov/jobquest

There are jobs for all experience levels and skills on JobQuest!

How can I use MassHire JobQuest for my job search? www.mass.gov/jobquest



You can also search for jobs by:

Keywords
(office worker, excel, etc.)

Job Title
(clerk, etc.)

Location
(city or zip code)

The Executive Office of Labor and Workforce Development (EOLWD) Login / Register

MASSHIRE JobQuest

Home Find Jobs Locate Training Search Events My JobQuest Help Employers

Home

Find Jobs

Total Job Openings: 252,878

Keywords
Example: Office worker, Excel
[Search Tips](#)
Quick Tip: Use Keywords for Fastest Search

Job Title
Example: Clerk

Location
Massachusetts City or ZIP

[Search](#) [More Search Options](#)

Job Seeker Login

SSN or Job Seeker ID

Password [Go](#)

[Forgot Your Password?](#)

First Time User?
Registering with JobQuest lets you post your resume online and save your job search criteria.
[Register Now](#)
[JobQuest Guide](#)

Other Helpful Links ...
[MassHire Career Centers](#)
Visit a MassHire Career Center for additional Job Search Assistance.
[MassCareers Job Opportunities](#)
Search for Massachusetts state and other public sector jobs.
[Massachusetts Career Information, MassCIS](#)
Explore careers, education and training.
[Veterans' Program and Services](#)

Kickstart your Future at a MassHire Career Center

from Mass.gov

01:13

Hospitality Industry Career Fair

August 24, 2021
2PM - 5PM
Natick, MA
presented by MassHire Framingham
[more information](#)
[Previous](#) [Next](#)


MassHire Career Center Resources

Find Events and Workshops
Explore Training Opportunities

MASSHIRE CAREER CENTERS **TORQ**
Learn how your skills transfer to other occupations

See the NEW "mobile friendly" specialized job sites.

- Green Jobs
- Job Search for Veterans
- Healthcare Jobs
- IT Jobs
- Jobs in Education
- Creative Sector Jobs



Register or login to your account!

Learn about job fairs in MA! Click "next" to scroll through!

How can I use MassHire JobQuest for my job search?



Menu Select Language Login / Register

MASSHIRE JobQuest

Job Search > Search Results

RESTART SEARCH

Job Search Results

Below are the 400 most recent postings matching your criteria. Filter your criteria to narrow your search results.

SHOWING RESULTS 1 - 20 OF 400: Show 20 results per page

Patient Service Representative
Beth Israel Deaconess Medical Center

Boston, MA
Full Time

Department Description: A team transforming ambulatory intake and coordination for the BIDMC Digestive Disease Center. BIDMC is an internationally recognized leader in digestive diseases and has chosen this area as a strategic focus for growth. Servi...

Posted 8/24/2021

Temporary Recruiting Coordinator
Beacon Hill Staffing Group

Boston, MA

Sort & Filter

SORT JOBS +

LOCATION +

JOB CATEGORY +

JOB PREFERENCES +

Login or create an account to save jobs and get matches →

You can filter by location or job category on the right.

If you find a job that looks interesting, you can save it to your account!

You can also click on the job title to learn more, and then click “MORE INFORMATION” to apply to the job on the original website (either a company website or another job board website).

What else is available on mass.gov/jobquest for me?



Check Out Our Services



[Jobs with Immediate Openings →](#)



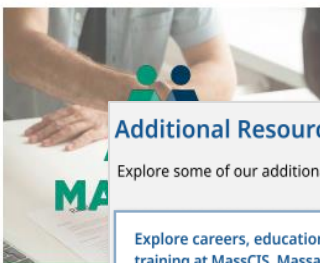
[Discover Workshops →](#)



[Research Programs to Gain New Skills →](#)



[Research Data About Employment →](#)



[Connect to a M...](#)

Additional Resources →

Explore some of our additional resources

[Explore careers, education, and training at MassCIS, Massachusetts Career Information Site →](#)

[Learn how your skills transfer to other occupations in the TORQ Portal →](#)

[Browse for Green Jobs →](#)
Check out a focused search for Green Jobs

[Job Search for Veterans →](#)
Check out a focused search for Jobs for Veterans

[Browse for Healthcare Jobs →](#)
Check out a focused search for Healthcare Jobs

[Browse for IT Jobs →](#)
Check out a focused search for IT Jobs

[Browse for Education Jobs →](#)
Check out a focused search for Education Jobs

[Browse for Creative Sector Jobs →](#)
Check out a focused search for Creative Sector Jobs

[Browse for State Jobs →](#)
Check out a focused search for State Jobs

From JobQuest, you can also access workshop and training information, as well as TORQ and sector-specific job searches!

How do my experience and skills transfer to other occupations?



Learn About TORQ

TORQ

Have you ever wondered how your skills, experience and training transfer into other occupations?

If so, **TORQ** may be right for you! **TORQ** (Total Occupational Relationship Quotient) is a free online service that can help you identify various career options and job opportunities based upon your transferable skills (work experience, education, volunteer work, and other interests).

TORQ can also help you build a new resume.

For more information on how **TORQ** can help you, please click on the **Go to TORQ** link below!

To get to **TORQ** you must be logged into JobQuest.

[JobQuest Login](#)

[Go to TORQ](#)

TORQ Video



- Identify **job opportunities** based on how your **skills and experience** transfer
- Search, save and apply for **real time job postings**
- **Personalized employment plan** and customized resume
- Access **TORQ** at <https://jobquest.dcs.eol.mass.gov/jobquest/TorqHelp.aspx>

Here are just a few of the ways MassHire can help you find a job....



www.mass.gov/masshire-career-centers



What support is available for older individuals in their job search?



- **The Senior Community Service Employment Program (SCSEP)** helps low-income job seekers age 55 and older develop the skills and self-confidence to get jobs and become financially self-sufficient.
Learn more here: mass.gov/senior-community-service-employment-program-scsep
- MassHire Career Centers have **workshops for older individuals seeking work** to help them communicate how their experience will make them a strong employee
- MassHire Career Centers also offer **networking groups** and **other workshops** that can help jobseekers:
 - Build and refine **online profiles** (such as on LinkedIn)
 - Develop **computer skills**
 - Build **digital literacy** skills and understanding

What if I need help outside of job search in order to return to work?



MassHire can also help connect you to resources to help with...



**Internet
Access**



Housing



**Dependent
Care**



Health

... and so much more!

What if I need help affording internet access or a Chromebook?



Emergency Broadband Benefit (EBB) & Mass Internet Connect (MIC)

- EBB helps families and households struggling to afford internet service during the COVID-19 pandemic
- MIC Chromebook Device Subsidy Program assists job seekers needing a device for job search



You must meet eligibility requirements. To apply online and find participating providers near you, go to GetEmergencyBroadband.org



Please contact your local MassHire Career Center if you have questions on obtaining internet service and a device for your job search needs

What if I need help with housing?



DHCD Eviction Diversion Initiative:

- Even though the state of emergency has ended, resources are still available for individuals, including deep financial assistance, free/low-cost legal aid, and community mediation
- With federal funding, DHCD is able to make up to 18 months in rental assistance available to eligible tenants and landlords



More information can be found here: <https://www.mass.gov/info-details/covid-19-eviction-diversion-initiative-overview>



Find your regional housing agency by clicking [here](#) or you can call 2-1-1 for more information on housing support

What specific housing resources are available?



RENTAL ARREARS

- May be used for rent due on or after March 13, 2020
- Cannot cover a period exceeding 18 months
- For renters with income-based subsidy, can only cover tenant-paid portion of rent

UTILITY ASSISTANCE

- Will cover up to 12 months of eligible utility arrears up to a maximum of \$1,500

MOVING RELATED EXPENSES

- First and last month's rent, security deposits, moving trucks, and furniture payments up to \$1,000

PROSPECTIVE RENT PAYMENTS - STIPENDS

- Rent stipends may be paid for rent due after the time of the application and only approved in 3-month increments
- If an applicant has rental arrears, at least a **portion of the arrears must be paid** for the applicant to receive an ERAP stipend
- ERAP stipends will pay for **100%** of the household's full monthly rent amount, regardless of income
- Stipends will be approved for a **3-month period** and then the applicant will need to recertify.

You can call 2-1-1 for more information on housing support or go to <https://www.mass.gov/info-details/covid-19-eviction-diversion-initiative-overview>

What if I need help with childcare?



- **Qualifying parents can receive 26 weeks of care during their search.**
- Once those 26 weeks is up, the parent can be granted 12 months of care if they have found a job or training program.
- If the parent is still in the job or training search process, the parent may request and be granted a second 26-week period of care to continue their search.



Parents must meet the income requirements for subsidized childcare and must be currently searching for a job or training program.



Find childcare by clicking [here](#) or calling 2-1-1 to reach Mass 211's Child Care Information Line. You can read FAQs on childcare [here](#).

What other family caregiver resources exist?



- The Family Caregiver Support Program is free for those caring for:
 - Individuals aged 60 or older
 - Individuals of any age with Alzheimer's or related dementia
 - Children under the age of 18
 - An adult with a disability who is 18 – 59 years old



Learn more about this program as well as other resources:
mass.gov/family-caregiver-support-program



Call **1-800-243-4636** and ask to speak with a Caregiver Specialist for more information

What if I need help affording health insurance?



Massachusetts Health Connector:

- If you are currently collecting unemployment benefits, you may qualify for a no- or low-monthly cost ConnectorCare health insurance plan through the Health Connector
- You keep the **same rate through 2021**, even when you return to work!



When you apply, make sure to include your unemployment benefit information so the Health Connector can check to see if you qualify

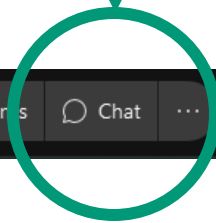


You can apply or update a Health Connector account at **www.MAhealthconnector.org** to see if you qualify or call 877-623-6765

Q&A: How else can we support you?



Type any questions you have **in the chat function** in WebEx by selecting the “Chat” button in the lower right.



Unmute

Start video

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Thank you! Don't forget to...



1

Register on MassHire JobQuest

www.mass.gov/jobquest

2

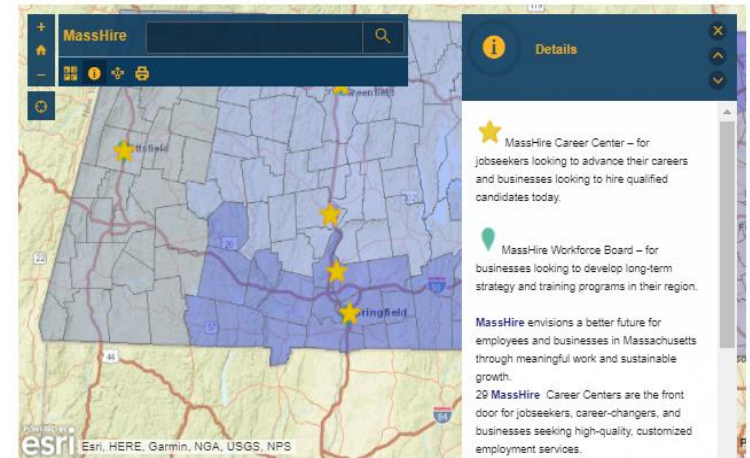
Find the MassHire Career Center nearest to you

3

Schedule a MassHire Career Center Seminar

Map of MassHire sites

The interactive map below displays the locations of MassHire Career Centers and MassHire Workforce Boards across Massachusetts. As you zoom in you will see individual markers for each location. For information on the location click on its marker.



<https://www.mass.gov/info-details/masshire-service-map>