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***www.mass.gov/mcdhh***

# Independent Living Services for Deaf and Hard of Hearing

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MCDHH contracts with agencies to provide DHILS programs (Deaf and Hard of Hearing Independent Living Services) at sites throughout the state. The programs provide a peer based, consumer-oriented environment enabling Deaf and hard of hearing persons to increase their independence and achieve their life goals. These programs employ persons who are themselves Deaf, late-deafened, oral deaf, or hard of hearing. Consumers work with Independent Living Specialists to set and achieve their own personal goals for independence with their families and in schools, employment, and the community.

## Who can participate in DHILS programs?

Any D/deaf, late-deafened, or hard of hearing person age 18 up is eligible for DHILS services.

## How are DHILS programs funded? Is there a charge for services?

The eight independent living programs for deaf and hard of hearing people in Massachusetts are funded through state contracts administered by MCDHH. *There is no charge for participation.*

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| **SERVICES OFFERED** | |
| * Skills Training * Peer Mentoring * Advocacy (Individual & Community) * Information & Referral | * Outreach and Community Education * Volunteer/Internship Program * Assistive Technology   + Training/Loaner Program |

* ASL-fluent DHILS staff;
* Training on a wide range of independent living skills topics such as the use of assistive technology, self-advocacy, communication skills, how to manage money for daily needs, how to find support groups, how to find housing, etc.;
* Topical workshops for consumer education;
* Access to DHILS-based alternative support and recreational groups and activities;
* Information and referral

## For more information

REGIONS

Berkshires

Viability Inc.

703 Housatonic Street, Suite 209  
Pittsfield, MA 01201

<https://www.viability.org>

[DHILS@viability.org](mailto:DHILS@viability.org)

413-347-4050 VP

413-536-4880 Voice

413-536-4880 Ext. 111 TTY

Boston Metro

DEAF, Inc. Boston Office

50 Hunt Street Suite 200

Watertown MA 02472

[http://www.deafinconline.org](http://www.deafinconline.org/)

[frontdesk@deafinconline.org](mailto:frontdesk@deafinconline.org)

617-505-4823 VP/Voice

617-254-4041 TTY/Voice

Cape Cod and the Islands

DEAF, Inc. Cape Cod & Islands

765 Attucks Ln

Hyannis, MA 02601

[http://www.deafinconline.org](http://www.deafinconline.org/)

[frontdesk@deafinconline.org](mailto:frontdesk@deafinconline.org)

617-505-4823 VP/Voice

617-254-4041 TTY/Voice

Central Massachusetts

Center for Living & Working (CLW)

Deaf and Hard of Hearing IL Services

18 Chestnut Street Suite 540

Worcester, MA 01608

[http://www.centerlw.org](http://www.centerlw.org/)

Jphilip@centerlw.org

508-762-1164 VP

508-755-1003 TTY

508-798-0350 Voice

Northeast

DEAF, Inc. Lawrence

370 Merrimack St.

Riverwalk Building 5, Ste. 205  
Lawrence, MA 01843

[http://www.deafinconline.org](http://www.deafinconline.org/)

[frontdesk@deafinconline.org](mailto:frontdesk@deafinconline.org)

617-505-4823 VP/Voice

617-254-4041 TTY/Voice

North Shore

DEAF, Inc. Salem

35 Congress Street, Suite 220

Salem, MA 01970

[http://www.deafinconline.org](http://www.deafinconline.org/)

[frontdesk@deafinconline.org](mailto:frontdesk@deafinconline.org)

617-505-4823 VP/Voice

617-254-4041 TTY/Voice

Southeast & South Shore

DEAF, Inc. New Bedford

888 Purchase Street, Bay 1

New Bedford, MA 02740

[http://www.deafinconline.org](http://www.deafinconline.org/)

[frontdesk@deafinconline.org](mailto:frontdesk@deafinconline.org)

617-505-4823 VP/Voice

617-254-4041 TTY/Voice

Western Massachusetts

Viability Inc.

302 High Street, 4th floor

Holyoke, MA 01040

<https://www.viability.org>

[DHILS@viability.org](mailto:DHILS@viability.org)

413-650-5365 VP

413-536-4880 Voice

413-536-4880 Ext. 111 TTY