

## Family Video-Conference Visitation

Video visits are intended for approved family and friends only.

Visitors will be notified by the Family Engagement Specialist when they are approved to register for video visits. Instructions will be provided.

Video conference visits are available to all persons served. There is no charge to use Securus Video Visits.

Each video visit is for one, pre-approved visitor at a time (per time slot).

There are no limits to number of video visits.

Each video session is 20 minutes in length and will time out automatically.

Visits will be monitored by staff.

Visits will be automatically recorded.

Treatment teams will verify on an ongoing basis that persons served are clinically appropriate to engage in video conference.

Visit will be terminated by monitor for any suspicious, inappropriate or contraindicated behavior. This is included but not limited to

- Sexually inappropriate behavior or language

- Gang activity

- Illicit substance use or encouragement for illicit substance use

- Violence or the promotion of violence

- Discussion about absconding

Please dress appropriately for visits. Staff have the right to deny visits if they feel a visitor's clothing is inappropriate.

To schedule a video visit, visitors who are on the pre-approved visitation list must sign up for a Securus Account at: <https://securustech.net/>.

Video visits may be scheduled by the visitor during the following times:

- Monday - Friday: 4:00 pm - 9:00 pm

- Saturday/Sunday: 9:00 am - 9:00 pm

Please direct any questions pertaining to the Video Visits to the Family Engagement Specialist by calling 508-279-4713.