



THE COMMONWEALTH OF MASSACHUSETTS AUTO DAMAGE APPRAISER LICENSING BOARD

1000 Washington Street • Suite 810 • Boston, MA 02118-6200
(617) 521-7794 • FAX (617) 521-7475
TTY/TDD (617) 521-7490
<http://www.mass.gov/doi>

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GOVERNOR

Kim Driscoll
LIEUTENANT GOVERNOR

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November 30, 2023

Office of State Secretary
Regulations Division
State House
Room 117
Boston, MA 02133

Re: Meeting Notice and Agenda Items for the Massachusetts Auto Damage Appraiser Licensing Board Tuesday, December 5, 2023, 10:00AM at 1000 Washington Street, Boston, Massachusetts

Dear Concerned Parties:

In accordance with Massachusetts General Laws Chapter 30A, §§ 18-25 and Governor Charles D. Baker's "ORDER SUSPENDING CERTAIN PROVISIONS OF THE OPEN MEETING LAW, G.L. c. 30A, § 20" issued on March 12, 2020, Chapter 20 of the acts of 2021 "An Act Extending Certain COVID-19 Measures Adopted During the State of Emergency", the Auto Damage Appraiser Licensing Board (ADALB or Board) will hold a public meeting on Tuesday, December 5, 2023, at 10:00AM at 1000 Washington Street, Boston, Massachusetts Room 1E. The topics to be discussed during the meeting of the Board will be the following:

- I. Call to order.
- II. Approval of the Board minutes for the Board meeting held on October 23, 2023.
- III. Report by Board Member Peter Smith on the Part-II examination for motor vehicle damage appraiser.
- IV. Update on status of proposed amendments to the ADALB's Regulation, 212 CMR 2.00 et seq.

- V. Next meeting date.
- VI. Other business – reserved for matters the Chair did not reasonably anticipate at the time of the posting of the meeting and agenda.
- VII. Review of Complaint 2023-2 through 85. The review will be conducted on the written complaints that were submitted by the complainant to determine whether the Board will move to the next step in the Board’s Complaint Procedures and the licensed appraisers complained against will not be named during the Board’s discussion about the complaints. The complaints have been filed by the same licensed appraiser who also owns an auto body shop, most of the complaints have been brought against 2 insurance companies and their authorized appraisers. The same complainant filed over 100 complaints which were reviewed and dismissed by the Board during the previous 12 months. The review by the Board will be conducted in accordance with the Auto Damage Appraiser Licensing Board’s “Complaint Procedures” to determine whether: the Board lacks jurisdiction, the complaints are based on frivolous allegations, lack sufficient evidence, lack legal merit or factual basis, no violation of the regulation is stated, or other basis. During the review, the Board will review and discuss whether the complaints should be dismissed or whether the complaints will proceed to the next step of the ADALB’s Complaint Procedures.
- VIII. Motion to adjourn.

Auto Damage Appraiser Licensing Board,

By its Attorney, \



Michael D. Powers

I certify that this Notice was sent by email to the Massachusetts Office of Administration and Finance, to the Office of the Secretary for the Commonwealth and forwarded by e-mail to the IT Services for the Commonwealth.



Michael D. Powers

Date

Counsel to the ADALB

Reasonable accommodations for people with disabilities are available upon request. You can make a request by sending an email to Michael D. Powers at:

Michael.d.powers@mass.gov. Please include your name and contact information, and the type of accommodation you will need, including as much detail as you can. Please be advised that while we will try our best to grant requests received after the Friday before the meeting, they may not be possible to fulfill, so please make your request as soon as you know you will need it.