



**THE COMMONWEALTH OF MASSACHUSETTS
AUTO DAMAGE APPRAISER LICENSING BOARD**

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DEVAL L. PATRICK
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LIEUTENANT GOVERNOR

GILBERT W. COX, JR.
CHAIRMAN

CARL GARCIA
DAVID KRUPA
JOSEPH COYNE
THOMAS MCCLEMENTS

Minutes of Meeting

November 27, 2012

**Auto Damage Appraisers Licensing Board
Division of Insurance, Boston, MA**

Members Present:

Gilbert Cox, Chairman
Carl Garcia
David Krupa
Joseph Coyne
Thomas McClements

Proceeding Recorded By:

P. Abdelmaseh (audio and visual)
J. Gausten (audio)

Review and Approve October 24, 2012 Minutes

Motion made by C. Garcia to accept October 24, 2012 minutes as amended
Motion seconded by D. Krupa
4-0 Vote to accept

Review and Approve October 24, 2012 Executive Minutes

Motion made by C. Garcia to accept October 24, 2012 Executive Session minutes
Motion seconded by D. Krupa
4-0 Vote to accept

Report on Licensing

There are currently 5,101 active licenses. There are currently 14 people waiting to take the January 15, 2013 Part II Exam.

Discussion on ADALB Complaint No. 2012-03

T. McClements discussed a document that stated his areas of concern regarding the Metlife Complaint. However, it was agreed that the Board should wait until a correspondence is received from General Counsel, Robert Whitney.

Areas of concern include the following:

- Chapter 26, 8G, No such competitive estimates shall be obtained by the use of photographs, telephone calls, or in any other manner other than person inspection
- 212 CMR 2.04 (i), If an insurer, repair shop and claimant agree to utilize an expedited supplemental appraisal process, an insurer shall not be required to assign an appraiser to personally inspect the damaged vehicle
- 212 CMR 2.04 (e), No appraiser shall mail, fax, electronically transmit the completed appraisal within 5 business days of the assignment, or at the discretion of the repair shop, shall leave a signed copy of field notes...
- 212 CMR 2.02, Any appraiser, while making an appraisal, shall carry his or her license and shall, upon request, display it to any person involved in the claim or to any representative to the Board

New Glass Law

C. Garcia noted that many people have brought to his attention the new glass law and it should be placed on the agenda for the Board to discuss at the next meeting

Temporary Emergency Licenses

J. Coyne stated that the next time the Governor issues a state of emergency, the number of claims should be reviewed before we have a meeting

Next meeting to be held 1/23/13 at Division of Insurance at 9:30 a.m.

Motion by J. Coyne to go into Executive Session to discuss the reputation, and character of a pending license applicant and complaint against an individual

Seconded by C. Garcia

5-0 Vote

C. Garcia, D. Krupa, T. McClements, G. Cox, and J. Coyne voted in the affirmative

Motion to Adjourn 5-0