

MASSACHUSETTS INSURANCE COMPANY COST ESTIMATORS

INSURANCE COMPANY	CONTACT INFORMATION	COST ESTIMATOR PROGRAM
<p><i>Aetna Health, Inc. and Aetna Life Insurance Company</i></p>	<p>Website: https://www.aetna.com/individuals-families/using-your-aetna-benefits/manage-health-care-costs.html</p> <p>Phone: Number on member’s ID card</p>	<p>Aetna’s members may go to the Member Price Estimator at the Aetna website or call the toll-free number on their ID cards to obtain real-time estimates for many services. For other specific services not on the Member Price Estimator, members may use a questionnaire to request estimates of any specific service under our State Specific Information legal notices page: https://www.aetna.com/individuals-families/member-rights-resources/rights/state-specific-information.html</p>
<p><i>AllWays Health Partners</i></p>	<p>Website: https://allwayshealthpartners.org/</p> <p>Phone: 1-866-414-5533</p>	<p>AllWays Health Partners Cost Estimator Tool (Dr. Smart) Website: https://allwaysmember.org https://allways.sapphirecareselect.com</p> <p>Optum Behavioral Health Cost Estimator Tool Website: https://allwaysmember.org www.workandworkwell.com</p> <p>NOTE: The Dr. Smart and Optum Cost Estimator Tool is available within the member portal and is accessible once the AllWays Health Partners member logs into his/her account.</p> <p>Phone: 1-866-414-5533</p> <p>NOTE: AllWays Health Partners Customer Service Professionals are trained to assist members with questions on obtaining cost estimates.</p>

<p>Blue Cross and Blue Shield of Massachusetts, Inc. and Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.</p>	<p>Website: www.bluecrossma.com/costestimates</p> <p>Phone: Number on member's ID card</p>	<p>Blue Cross Blue Shield's members may go to the website or call the toll-free number on their ID cards to obtain estimates that will be fulfilled in real-time.</p>
<p>Boston Medical Center Health Plan, Inc.</p>	<p>Website: https://www.bmchp.org/I-Am-A/Member/Get-Care/Cost-Estimator</p> <p>Phone: 1-855-833-8120 (TTY: 711)</p>	<p>BMCHP's members may go to <i>The Treatment Cost Navigator</i> by logging into the Member Portal for a web based solution that will provide real time cost estimates for a limited number of services, utilizing benefit and provider information and content regarding member eligibility, plan benefits, deductibles and pricing information for services.</p>

<p>ConnectiCare of Massachusetts, Inc.</p>	<p>Website: https://main.myconnecticare.com/estimate-my-costs</p> <p>Phone: 1- 800-251-7722</p>	<p>ConnectiCare's members may go to the website to obtain real-time estimates using the <i>Treatment Cost Calculator (TCC)</i>. Members may also call the toll-free number to obtain assistance with <i>TCC</i> navigation and understanding the information presented on the <i>TCC</i>.</p>
<p>CIGNA Health and Life Insurance Company</p>	<p>Website: www.myCigna.com</p> <p>Phone: Number on member's ID card or call Customer Service 1-800-997-1654</p>	<p>On Cigna's website: www.myCigna.com, members can click on "Find Care and Costs" and select "Reason for Visit", or call the toll-free phone number on their ID cards, or call Customer Service 1-800-997-1654 to obtain estimates immediately for over 200 procedures. Cigna also provides a <i>Health Care Provider Cost of Care Estimator</i> online for health care professionals.</p>
<p>Fallon Health</p>	<p>Website: http://www.fchp.org/en/members/benefits-coverage/costs.aspx</p> <p>Phone: 1-800-868-5200</p>	<p>Fallon Health provides a web-based process that offers a broad range of data readily available to members in real time.</p>

<p>Harvard Pilgrim Health Care, Inc. and HPHC Insurance Company, Inc.</p>	<p>Website: www.harvardpilgrim.org</p> <p>Phone: 1 - 888-333-4742</p>	<p>Harvard Pilgrim commercial members may obtain estimates for participating Harvard Pilgrim providers using the <i>Estimate My Cost</i> tool, which is accessible through <i>HPHConnect</i>, available on the <i>Harvard Pilgrim website</i>.</p>
<p>Health New England, Inc.</p>	<p>Website: my.healthnewengland.org</p> <p>Phone: 1-800-310-2835</p>	<p>HNE members can log into the HNE member portal to access the <i>Treatment Cost Calculator</i>. This tool provides estimates for select services for specific providers based on the member's real time accumulator and plan information.</p> <p>Members who do not utilize the member portal may call into HNE's toll-free number of 1-800-310-2835. Upon request, customer service representatives will provide estimates for select services to members using the <i>Treatment Cost Calculator</i>, again using the member's real-time accumulator and plan information.</p>
<p>Tufts Insurance Company and Tufts Associated Health Maintenance Organization, Inc.</p>	<p>Website: www.mytuftshealthplan.com</p> <p>Phone: 1-877-214-8688</p>	<p>To access the cost estimator, Tufts Health Plan members should go to mytuftshealthplan.com. Once users login, there is a link at the top of the page to the Treatment Cost Estimator.</p>
<p>United Healthcare Insurance Company</p>	<p>Website: www.myUHC.com to access Find Care & Costs</p> <p>App: UHC App to access Find Care & Costs</p> <p>Phone: Number on member's ID card</p>	<p>United's members may go to <i>myUHC.com</i> and navigate to <i>Find Care & Cost</i> or call the toll-free numbers on their ID cards to obtain estimates immediately on over 600 services including inpatient and behavioral health services.</p>