

Commonwealth of Massachusetts Executive Office of Labor and Workforce Development

UI Online

Solicitud de beneficios semanales

Solicitar pagos de beneficios a través de la web



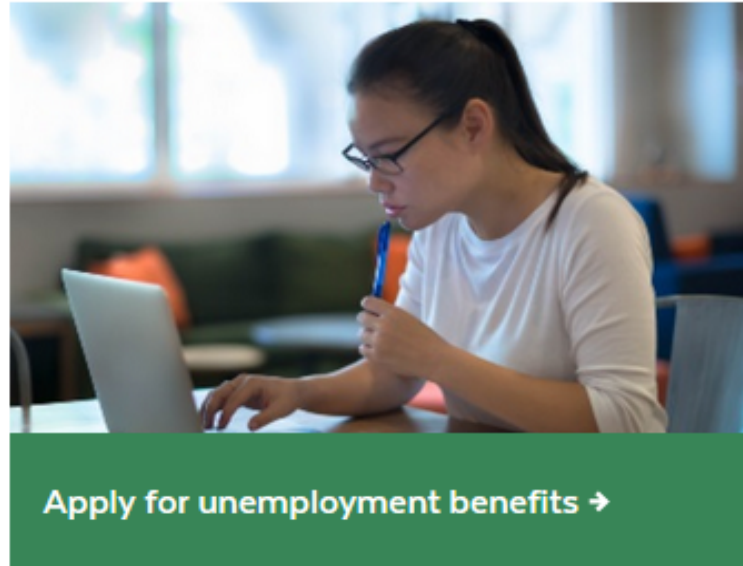
Cómo solicitar beneficios a través del sistema en línea UI Online

- **Encienda la computadora**
- **Acceso a Internet**
- En la barra de direcciones escriba, www.mass.gov/dua <enter>.

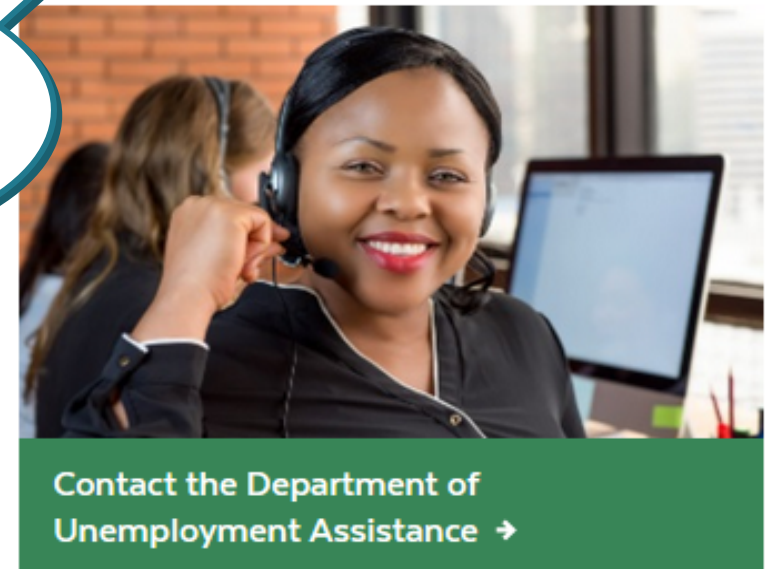
Nota: Los navegadores web recomendados son:

Navegador Internet	Windows® 7 y superior	Mac® OS X 10.x
Microsoft®	Internet Explorer 9.x o superior	Microsoft Edge No funciona
Mozilla Firefox	Versions 35 o superior	Versions 35 o superior
Apple® Safari	No funciona	
Google® Chrome	Versions 35 o superior	Versions 35 o superior

Department of Unemployment Assistance



Haga Clic aquí para solicitar los beneficios de desempleo semanales



Logon

* Indicates Required Field

Leer y
autorizar

WARNING

This system may contain U.S. Government information, which is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to/from this system constitutes a violation of Title 18, United States Code, Section 1030, and may subject the individual to criminal and civil penalties pursuant to Title 26, United States Code, Sections 7213, 7213A (the Taxpayer Browsing Protection Act), and 7431. This system and equipment are subject to monitoring to ensure proper performance of applicable security features or procedures. Such monitoring may result in the acquisition, recording, and analysis of all data being communicated, transmitted, processed, or stored in this system by a user. If monitoring reveals possible evidence of criminal activity, such evidence may be provided to Law Enforcement Personnel.

ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.

☐ I have read and understand the information above. I understand that DUA will verify the information that I provide.*

Welcome to Massachusetts Unemployment Insurance (UI) Online Application

Please provide your Social Security Number

Social Security Number:

*

Confirm your Social Security Number:

*

Entrar el
Número de
Seguro Social en
ambos campos

Next

Haga Clic en
"Next" (Siguiente)

Solicitar pago de beneficios – Home Page (Página de Inicio)


The screenshot shows the 'UI Online' web application in a Windows Internet Explorer browser. The address bar displays <https://uiuatben.detma.org/Staff/Core/Navigate.aspx>. The browser's Favorites bar includes links to 'Mass.Gov', 'Welcome to the DET Intranet', 'Division of Career Services', and 'Web Slice Gallery'. The page header shows the date 'Friday, November 30, 2012' and a 'Print Preview' link.

The main content area displays user information for 'HIGURHN, HBVNPPTUSI J.' with 'Claimant ID: 40057' and 'Benefit Year End: 7/20/2013'. It also shows 'Claim ID: 2012-02' and 'Claim Status: Active'. A section titled 'Important Messages - These Messages Need Your Attention' contains a message about reviewing messages in the 'Other Messages' section. Below this, a message states: 'Click on the link below to request benefits for the following week(s): 11/18/2012 - 11/24/2012' with a link 'Click Here to request benefits.'

The left sidebar contains a 'My Home Page' section with a list of links: 'View and Maintain Account Information', 'Estimate Future Benefits', 'Request Benefit Payment', 'Benefit Charges', 'Collections', 'Eligibility Issues', 'Manage Claimant Account', and 'Monetary'. A 'Claimant Profile' section is also present. At the bottom of the sidebar, 'Last Searches' are listed for various claimant IDs.

A speech bubble with the text 'Haga Clic aquí para solicitar los beneficios para la semana' points to the 'Request Benefit Payment' link in the sidebar. The bottom of the page features a 'Staff Functions' section with links for 'My Home Page', 'My Home Page', 'My Inbox', 'View and Maintain Account Information', 'Estimate Future Benefits', 'Request Benefit Payment', and 'Staff Functions'.

Notificación de Reclamos continuos



Commonwealth
of Massachusetts

Tuesday, February 19, 2013
[Print Preview](#)

Change Password | Logoff

My Home Page

My Inbox

View and Maintain Account Information
Estimate Future Benefits
Request Benefit Payment
View And Request 1099G
Manage Debt
Benefit Charges
Collections
Eligibility Issues
Manage Claimant Account
Monetary

Claimant Profile

Last Searches:

- Claimant: 1121
- Claimant: 1025
- Claimant: 1967960
- Claimant: 154657

Claimant Information

[Change Claim](#)

[Change Claimant](#)

[Leave Claimant](#)

Name: **BZSCWPJAMR, ATTBLWLCKT A.**

Claimant ID: **471170**

Claim ID: **2012-01**

Effective Date: **5/13/2012**

Benefit Year End: **5/11/2013**

Claim Status: **Active**

Continued Claim Reminder

REMINDER: You must meet these requirements for requesting weekly benefits:

- 1) Claiming benefits for someone else is against the law.
- 2) Using someone else's UI Debit Card is criminal. You will be prosecuted.
- 3) Accessing someone else's UI Claim is illegal.
- 4) If you returned to work Full Time stop claiming immediately. Do not wait for your first pay check.
- 5) If you obtain a part time job, you must report your gross earnings (before taxes) during the week the work is performed. You may have to estimate what your earnings will be if you have not been paid yet.
- 6) You are no longer eligible for benefits when you obtain the full-time job, even if the job is temporary. If you begin a full time job, stop claiming benefits from first full week of employment.
- 7) If you are separated from a new job while collecting benefits, you must report this separation even if you only worked there for one day or if the job is temporary. A separation from a new job may have an impact on your eligibility for future benefits.
- 8) Got a Tip? Submit a Fraud Report here. There are serious penalties for fraudulent collection of benefits. If you have any questions, please contact Tele-Claim.

There are serious penalties for fraudulent collection of benefits. If you have any questions, please contact Tele-Claim.

Previous

Next

Haga Clic en
"next"
(Siguiente)
después de
revisar esta
página

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Preguntas iniciales sobre el pago semanal de beneficios

Commonwealth of Massachusetts

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My Home Page

Claimant Information

Name: **smith, Jill m.** Claimant ID: **10080575**
Effective Date: **11/25/2012** Benefit Year End: **11/23/2013**

Initial Questions

To progress through the Request Payment Screens always use the **Previous** or **Next** buttons provided at the bottom of the page. Do not use the "Back" button at the top of your web browser window.

Please answer the following questions carefully for the **week of Sunday, 11/25/2012 through Saturday, 12/01/2012.**

1. Did you work or collect earnings during the week listed above?
This includes [Full-Time](#), [Part-Time](#), [Temporary Work](#), [Self Employment](#), [Military Employment](#) or [Holiday Pay](#).
☐ Yes ☐ No
2. During the week listed above:
Were you offered employment? ☐ Yes ☐ No
Did you quit or were you discharged from a job? ☐ Yes ☐ No
3. During the week listed above, did you receive or apply for income from any other sources that you have not previously reported to us?
Please click [Here](#) for examples of other income sources.
☐ Yes ☐ No
4. During the week listed above:
Were you able to work? ☐ Yes ☐ No
Were you available to work? (Select "No" if you were in training/school.) ☐ Yes ☐ No
Did you look for work? ☐ Yes ☐ No

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Callout Box 1 (Left): 2. Si la presentación de su reclamo es el resultado de las respuestas de emergencia de COVID-19 a las preguntas 2 y 3, todos deben ser NO

Callout Box 2 (Bottom Left): 3. Si la presentación de su reclamo es el resultado de las respuestas de emergencia de COVID-19 a la pregunta 4, todas deben ser "Yes" (Sí)

Callout Box 3 (Right): 2. Si tiene ganancias a tiempo parcial en la semana que solicita, responda "YES" (Sí) a la pregunta 1

Ganancias/salario

Si no tuvo ganancias/salario a tiempo parcial durante la semana, no verá esta página

**Commonwealth of Massachusetts**

Tuesday, February 19, 2013
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* Indicates Required Field

My Home Page

My Inbox

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Estimate Future Benefits
Request Benefit Payment
View And Request 1099G
Manage Debt
Benefit Charges
Collections
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Manage Claimant Account
Monetary

Claimant Profile

Last Searches:

- ▶ Claimant: 1121
- ▶ Claimant: 1025
- ▶ Claimant: 1967960
- ▶ Claimant: 154657

Claimant Information

Change Claim Change Claimant Leave Claimant

Name: **BZSCWPJAMR, ATTBLWLCKT A.** Claimant ID: **471170** Claim ID: **2012-01**
Effective Date: **5/13/2012** Benefit Year End: **5/11/2013** Claim Status: **Active**

Collect Earnings

You indicated that you received or applied for **income that you have not previously reported to us.**

For the **week of Sunday, 2/10/2013 through Saturday, 2/16/2013**, please identify the income Source(s)(Check all that apply).

Enter total number of hours worked during the week listed above: *

Did you earn wages from [military service](#)? (before deductions)? ☐ Yes ☒ No *

Did you earn [part-time wages](#)? (not from military service or self-employment)? ☒ Yes ☐ No *

Enter total amount of [net](#) earning from [self-employment](#) that you previously have not reported:

Have you [returned to work](#) full time during week listed above? ☐ Yes ☒ No *

If Yes, please enter the date you returned to work: (mm/dd/yyyy)

Previous


Next

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Si tiene ganancias/salario a tiempo parcial, deben ingresarse como ganancias brutas. La semana laboral de desempleo es de domingo a sábado

Ganancias/salario, Cont.

Si no tuvo ganancias a tiempo parcial durante la semana, no verá esta página

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[Claimant Profile](#)

[Past Searches:](#)

- ▶ Claimant: 10080917
- ▶ Claimant: 10080966
- ▶ Claimant: 10080575
- ▶ Claimant: 40057
- ▶ Claimant: 100739
- ▶ Claimant: 39100
- ▶ Claimant: 1967960
- ▶ Claimant: 10080673
- ▶ Claimant: 10080675
- ▶ Claimant: 1025

Claimant Information		Change Claim	Change Claimant	Leave Claimant
Name: ENEPTFMPVR, GADQSBFACE	Claimant ID: 1967963	Claim ID: 2012-01		
Effective Date: 7/22/2012	Benefit Year End: 8/3/2013	Claim Status: Active		

Part-Time Earnings	
You indicated on the previous screen that you worked part-time (not in the military or self-employment). Please enter your previous employer and wages earned by selecting 'Add Employer'. If you earned wages for more than one employer, select 'Add Employer' again	
Employer Name	Wages Earned
MIDDLESEX SCHOOL	<input type="text" value="\$0.00"/>
RIVERS DOYLE WALSH & CO	<input type="text" value="\$0.00"/>
BEACON HILL DONUTS INC	<input type="text" value="\$64.00"/>
MEDICAL BROADCASTING LLC	<input type="text" value="\$0.00"/>

[Add/Delete Employer](#)

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Requisitos de búsqueda de trabajo

Si la presentación de su reclamo es el resultado de COVID-19, no hay requisitos de búsqueda de trabajo

Commonwealth of Massachusetts

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[Last Searches:](#)
▶ Claimant: 10080917
▶ Claimant: 10080966
▶ Claimant: 10080575
▶ Claimant: 40057
▶ Claimant: 100739
▶ Claimant: 39100
▶ Claimant: 1967960
▶ Claimant: 10080673
▶ Claimant: 10080675
▶ Claimant: 1025

Claimant Information

Name: **ENEP TFM PVR, GADQSBFACE** Claimant ID: **1967963** [Change Claim](#) [Change Claimant](#) [Leave Claimant](#)
Effective Date: **7/22/2012** Benefit Year End: **8/3/2013** Claim ID: **2012-01**
Claim Status: **Active**

Regular UI Work Search Requirements

The Massachusetts Department of Unemployment Assistance requires that as a condition of eligibility you must:

- Make a minimum of three work search contacts in each week that benefits are claimed;
- Keep a written log of those work search contacts;
- Provide a work search log to DUA upon request.

The following guidelines describe the types of activities that may constitute a productive work search contact. Productive work search contacts include but are not limited to

- Registering for work and reemployment services with a local One Stop Career Center.
- Completing a job application in person or online with employers who may reasonably be expected to have openings for suitable work.
- Mailing a job application and/or résumé, as instructed in a public job notice.
- Making in-person visits with employers who may reasonably be expected to have openings.
- Sending job applications to employers who may reasonably be expected to have openings for suitable work.
- Interviewing with potential employers in person or by telephone.
- Registering for work with private employment agencies or placement services.
- Using the employment resources available at One Stop Career Centers that may lead directly to obtaining employment, such as:
 - obtaining and using local labor market information;
 - participating in skills assessments for occupation matching;
 - participating in instructional workshops; or
 - obtaining and following up on job referrals from the Career Center.
- Attending job search seminars, career networking meetings, job fairs, or employment-related workshops that offer instruction in improving individuals' skills for obtaining employment.
- Using online job matching systems, including the Massachusetts One Stop Employment System Internet-based system, to submit applications/résumés, search for matches or request referrals, and/or apply for jobs.
- Reporting to the Union Hall, if this is your primary worksearch method.
- Using other job search activities such as reviewing job listings on the internet, newspapers or professional journals, contacting professional associations, networking with colleagues or friends.

For each week of UI benefits claimed, you must search for work in accordance with these guidelines, and must make at least the minimum number of work search contacts stated above in each such week. You are expected—as a condition of eligibility—to keep weekly records of your work search activities, and to submit to DUA all details about your work search activities when notified by DUA to do so. You may be declared ineligible for any week(s) where you do not meet the requirements of the law. You may be required to repay unemployment benefits received but to which you were not entitled.


Weekly work search records should include a list of all work search contacts made, date of each contact, names and titles of persons contacted, telephone numbers, addresses (mail, e-mail, or Web), and the results of each contact.

☐ Directly online through the UI Online system.
☐ Print a paper form and mail it to the agency.*

☐ I have read and understand the above information*

Registro de búsqueda de trabajo

No hay requisitos de registro de búsqueda de trabajo para la presentación de reclamos como resultado de COVID-19

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of Massachusetts**

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[Contact Us](#)

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[Recent Searches:](#)

- ▶ Claimant: 10080917
- ▶ Claimant: 10080966
- ▶ Claimant: 10080575
- ▶ Claimant: 40057
- ▶ Claimant: 100739
- ▶ Claimant: 39100
- ▶ Claimant: 1967960
- ▶ Claimant: 10080673
- ▶ Claimant: 10080675
- ▶ Claimant: 1025

Claimant Information			Change Claim	Change Claimant	Leave Claimant
Name: ENEPTFMPVR, GADQSBFACE	Claimant ID: 1967963	Claim ID: 2012-01			
Effective Date: 7/22/2012	Benefit Year End: 8/3/2013	Claim Status: Active			

Work Search Log	
Week Beginning: 12/2/2012	Week ending: 12/8/2012
Work Search Log	
No records found...	

[New](#) [Remove](#) [Edit](#)

[Cancel](#) [Submit](#)

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Resumen de pago de beneficios

My Inbox

View and Maintain Account Information

Estimate Future Benefits

Request Benefit Payment

View And Request 1099G

Manage Debt

Benefit Charges

Collections

Eligibility Issues

Manage Claimant Account

Monetary

Claimant Profile

Last Searches:

- Claimant: 7362
- Claimant: 7309
- Claimant: 99226
- Claimant: 8746
- Claimant: 8131
- Claimant: 7891
- Claimant: 6618
- Claimant: 201202
- Claimant: 201201

Summary

If you would like to change your answer in any section below, click the **Modify Answers** button in that section to jump to the questions of that section. Depending on your responses, you may need to answer new questions, or reconfirm existing answers. If you do not think the questions apply, examine your answers in the **Initial Questions** section carefully.

Please review your responses carefully for the **week of Sunday, 1/20/2013 through Saturday, 1/26/2013.**

Initial Questions

1. Did you work during the reporting period listed above?

No

This includes [Full-Time](#), [Part-Time](#), [Temporary](#), [Self](#), or [Military](#) employment.

2. During the week listed above:

Were you offered employment?

No

Did you quit or were you discharged from a job?

No

3. During the week listed above, did you receive or apply for income from any other sources that you have not previously reported to us?

No

Please click [Here](#) for examples of other income sources.

4. During the week listed above:

Were you able to work?

Yes

Were you available to work? (Select "No" if you were in training/school.)

Yes

Did you look for work?

Yes

Modify Answers

Work Search Requirements

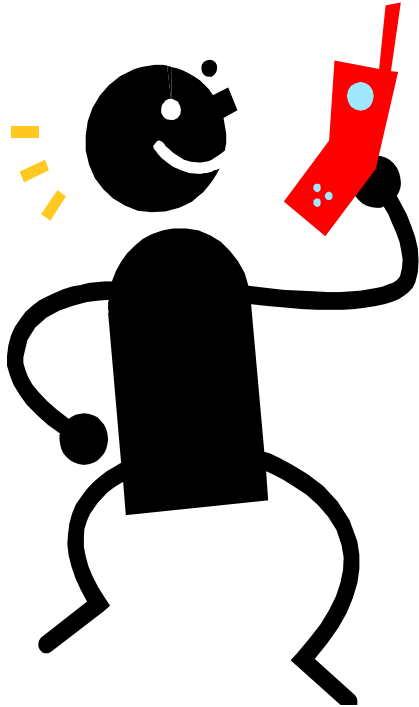
☒ Directly online through the UI Online system.

☐ Print a paper form and mail it to the agency.

☒ I have read and understand the above information

Work Search Log

No records found...



Solicitud de pagos de
beneficios semanales a través
del sistema IVR (por teléfono)

Solicitud de beneficios preguntas IVR (por teléfono)

- Usando el teclado:
- Ingrese su idioma principal
- Ingrese su número de seguro social
- Ingrese su número PIN (Número de Identificación Personal) de 4 dígitos
- ¿Solicita beneficios para qué semana?
- Durante la semana que está reclamando ¿Trabajó?
- Durante la semana que está reclamando ¿Le ofrecieron empleo, renunció o fue despedido de un trabajo?
- Durante la semana que está reclamando ¿Solicitó o recibió ingresos no reportados previamente?

Solicitud de beneficios preguntas IVR (por teléfono), cont.

- ¿Pudo y estuvo disponible para trabajar?

- ¿Buscó trabajo?

- ¿Cuántos días buscó trabajo?

- ¿Cuál fue su actividad principal de búsqueda de trabajo?

- Se registró en un MassHire Career Center)
- Envío una solicitud de empleo o currículum
- Realizó otra actividad laboral, etc.

1. Si la presentación de su reclamo es el resultado de la emergencia de COVID-19 cuando solicite beneficios, estas respuestas deben ser "YES" (Sí)

2. Si la presentación de su reclamo es el resultado de COVID-19, la respuesta a cuántos días debe buscar trabajo debe ser 3

3. No hay requisito de registro de búsqueda de trabajo para las solicitudes presentadas como resultado de COVID-19

Si el solicitante trabajó, el sistema capturará las ganancias y las horas trabajadas.